



At a Glance Strategic Plan 2021 - 2024

Vision Statement:

An inclusive brain injury community rooted in connections, possibilities and hope for all.

Mission Statement:

Mind Forward exists so there can be the highest quality of life for individuals in Peel, Halton and Dufferin whose lives are touched by Acquired Brain Injury.

Values:

Respect: We value people for who they are. We show regard for all and learn from their words and actions.

Empathy: We strive to understand the feelings and circumstances of one another and act with compassion.

Collaboration: We welcome all perspectives with an open mind and without prejudice to accomplish our collective goals.

Integrity: We strive to do the right thing, in a reliable way, under all circumstances.

Equity, Diversity and Inclusivity: We embrace the diversity of our staff and clients and endeavor to lead and create an equitable and inclusive environment so all feel welcome.

Excellence: We put forth a sincere and consistent effort of always trying to do better.



Plan Overview

<i>Priorities</i>	<i>Objectives</i>
<p><i>Enhance Client Wellness and Experience</i></p>	<ul style="list-style-type: none"> ○ Improve client programming through quality and scope ○ Form partnerships that will expand expertise in delivering service and create new opportunities for learning and connection ○ Use technology to maximize connections, experiences and overcome barriers
<p><i>Promote Employee Wellness, Equity, Diversity and Inclusion</i></p>	<ul style="list-style-type: none"> ○ Examine current agency policies ensuring they meet best practice principles and procedures ○ Form partnerships that will promote wellness, equity, diversity and inclusion ○ Promote a positive and inclusive agency culture by identifying and addressing issues of bias
<p><i>Foster Agency Wellness and sustainability</i></p>	<ul style="list-style-type: none"> ○ Broaden the agency's scope of revenue sources ○ Diversify partnerships to promote agency advancements ○ Increase efficiencies through the use of technology ○ Develop a comprehensive risk assessment and monitoring process to mitigate risk across the agency